Cable Television Renewal License Summary of Key Provisions March 23, 2006

License Terms

- 1. Ten-year license
- 2. Non-exclusive license with comparable requirements for all providers

Commercial Programming/Services

- 1. VCR/DVD compatibility with ability to simultaneously view and record.
- 2. Free cable TV and basic service to public buildings
- 3. Broad categories of commercial programming News, Sports, Public Affairs, Children's, Entertainment, and Local

Public, Educational, Government (PEG) Access

- 1. Studio operation transfers to an access corporation chosen by the City of Northampton by October 4, 2006.
- 2. Studio relocates to high school.
- 3. Comcast continues to operate current studio at current levels until transfer takes place. Comcast studio hours of operation are specified in license.
- 4. All current studio equipment transfers to the new studio at no cost
- 5. One PEG channel at renewal date, a second channel within three months of studio transfer, a third channel upon request if the first two channels are programmed 80% of the weekdays (four days) for 80% of an eight hour period (6.5 hours) for six consecutive months. This formula requires 25 hours of original programming a week per channel. No take back provision.
- 6. Programming allocation is decided by the City and the Access Corp.
- 7. Advance notice of channel relocation with \$1000 reimbursement to Access Corp. for associated costs.
- 8. Annual payments to Access Corp. (paid quarterly) with penalties for late payments Years one and two=3.5% of gross revenues, years 3&4=3.75%, year 5=4%, years 6-10=5%.
- 9. Capital payments are made to the Access Corp. for start-up costs. Year one = \$125,000, year two = \$100,000.
- 10. Comcast maintains headend and switching at no cost to City or Access Corp.

Institutional Network (I-Net)

- 1. Current I-Net is maintained throughout the term of the license unless the City decides to discontinue use.
- 2. If City discontinues use within four years, Comcast pays City \$175,000.
- 3. Licensee maintains the video origination sites for the term of the license even if City discontinues data use of I-Net.

Fees/Rates

- 1. Standard discount for seniors \$2 off monthly standard service rate for eligible seniors (67+, receiving Medicaid or SSI, eligible for MA Fuel Assistance).
- 2. Maximum pass through of franchise costs to subscribers is 5% of gross revenues.
- 3. Notification to subscribers of rate changes
- 4. Fees for failure to perform contract requirements

Performance Evaluation

1. Annual performance evaluation/monitoring including review of license compliance and discussion of technology changes related to cable and PEG access.

Customer Service

2. Section specifies details on service response times, complaint resolution, and privacy.